

**NATIONAL UNIVERSITY OF LIFE AND ENVIRONMENTAL SCIENCES
OF UKRAINE**

Department of Banking and Insurance

"APPROVE"

Dean of the Faculty

_____ (Dibrova A.D.)

“15” June 2021 y.

"APPROVED"

Department of Banking and Insurance

Protocol № 13 from “02” June 2021 y.

Head of Department

_____ (Khudoliy L.M.)

"CONSIDERED"

Garant EP “Finance and Credit”

Guarant EP

_____ (Negoda Yu.V.)

WORKING PROGRAM

Insurance services

(name of academic discipline)

specialty 072 "Finance, Banking and Insurance"

(code and name of the specialty)

Faculty of Economics

(name of faculty)

Developers: Ph.D., Associate Professor Mamchur Ruslana M.

(specify authors, their positions, scientific degrees and academic titles)

Description of the course

Insurance Services

(name)

Галузь знань, напрям підготовки, спеціальність, освітньо-кваліфікаційний рівень		
Educational qualification	<u>bachelor</u> (Bachelor, Specialist, Master)	
Specialty	072 "Finance, Banking and Insurance" (code and name)	
Educational program	_____ (name)	
Характеристика навчальної дисципліни		
View	Selective	
Total number of hours	120	
Number of ECTS credits	4	
Number semantic modules	2	
Course project (work) (if available in your curriculum)	_____ (name)	
Form of control	test	
Показники навчальної дисципліни для денної та заочної форм навчання		
	full-time education	correspondence
Year of training	4	
semester	7	
Lectures	30 h.	
Practical, seminars	30 h.	
Laboratory classes	_____ год.	
Independent work	60 h.	
Individual tasks	_____ h.	
Number of weekly hours for full-time study: classroom independent work of students -	4 h.	

2. The purpose and objectives of the course

Insurance business is an important strategic sector of economy. The level of its development in a country is an indicator of population welfare level. Insurance actively assists the development of business and handling numerous social problems.

The insurance market of Ukraine is developing gradually. Various financial and material losses of businesses and regular people are covered by insurance funds. On the other hand insurance payments are used as credit resources and real estate financing.

The major goal of „Insurance services” course is to provide the students with the basics of theory and practice of insurance.

A task a course consists in finding out of necessity and insurances with the purpose of creation of the effective system of defense of interests of citizens, businessmen and state, receipt of skills in relation to realization of reinsurances and financial activity of insurer.

The course objectives encompass the following issues:

- basic theoretical principles of insurance, its role and functions in a market economy;
- general trends of the insurance market development and governmental control over insurance business activities;
- conditions and particulars of health, property and responsibility insurance; the notion of reinsurance and its domestic and foreign experience and practice;
- organisation peculiarities of insurance business and companies; ways to improve their financial activities.

The necessary element of successful course mastering is individual student work with special economic literature, legislative acts, regulations and insurance documents.

In the process of studies students get necessary knowledge's during attendance of lecture and practical employments. The necessary element of the successful mastering of course is independent work with the special economic literature, legislative and normative acts and insurance documents.

With the purpose of the best mastering of educational material students must to beginning of study of course capture knowledge and skills in industry of economy, finances.

As a result of Insurance course study, the students

should know:

- Principles of insurance, its importance and conditions of application;
- basic insurance market trends.

should be able to:

- identify an insurance risk;
- calculate the sizes of insurance payments and insurance compensation;
- make up the insurance contract for any object from industry, society, property insurance or insurance of responsibility.

Acquisition of competencies:

general competencies (GQ):

GQ 02. Ability to apply knowledge in practical situations.

GQ 05. Skills in the use of information and communication technologies.

GQ 06. Ability to conduct research at the appropriate level.

GQ 07. Ability to learn and master modern knowledge.

GQ 08. Ability to search, process and analyze information from various sources.

GQ 09. The ability to be critical and self-critical.

GQ 10. Ability to work in a team.

GQ 11. Ability to communicate with representatives of other professions of groups of different levels (with experts from other fields of knowledge / types of economic activity).

GQ 13. The ability to exercise their rights and responsibilities as a member of society, to realize the values of civil (free democratic) society and the need for its sustainable development, the rule of law, human and civil rights and freedoms in Ukraine.

professional (special) competencies (SC):

SC 03. Ability to diagnose the state of financial systems (public finance, including budget and tax systems, business finance, household finance, financial markets, banking system and insurance).

SC 06. Ability to use modern information and software to obtain and process data in the field of finance, banking and insurance.

SC 08. Ability to perform control functions in the field of finance, banking and insurance. SK09. Ability to communicate effectively.

SC 10. Ability to identify, justify and take responsibility for professional decisions.

SC 11. Ability to maintain the appropriate level of knowledge and constantly improve their training.

3. The program and structure of the course for

- Full term full-time (part-time) learning.

SEMANTIC MODULE I.

Features of realization of insurance services, personal insurance

Topic 1. Insurance services and features of their realization

Insurance market of Ukraine. A role of mediators is at the insurance market. League of insurance organizations of Ukraine. Essence and terms of grant of insurance services. Types of voluntarily insurance. Types of obligatory insurance. A concept, maintenance and the basic requirements, is to the insurance contracts. Right and duties parties of insurance contract. Procedure of preparation and conclusion of treaty of insurance. Control after the object of insurance. A settlement of questions is in relation to the inflicted losses.

Features of realization of insurance services. A role of mediators is at the insurance market. Features of functioning of insurance agents and insurance brokers. A concept, value and marketing products, is in insurance. Marketing researches and marketing policy of insurer.

Topic 2. Order of conclusion and conduct of insurance agreement

Insurance agreement. A concept, maintenance and the basic requirements, is to the insurance contracts. Right and duties parties of insurance contract. Order of preparation, conclusion, conduct and stopping of action of contract of insurance. Decision of disputes.

Topic 3. Property and responsibility of personal insurance

Features, essence and basic terms of property of citizens insurance. Insurance of buildings of citizens. Insurance of home zoon's. Home property insurance. Insurance of responsibility of citizens.

Topic 4. Life - insurance and pension insurance

Essence, classification and variants of life-insurance. Mixed life-insurance. Insurance is on dozhittya. There is whole life assurance. Insurance of children. Insurance is to marriage. Insurance of rent and pensions. Determination of tariffs is after the contracts of insurance of life.

Topic 5. Accident insurance

Ensuring against accidents, his kinds and forms of realization. Separate types of the obligatory personal insurance. Personal insurance of medical and pharmaceutical workers. Insurance of workers of department and rural fire prevention and members of voluntarily fire wives (commands). Insurance of sportsmen of higher categories. Life-insurance and health of specialists of veterinary medicine. The obligatory personal ensuring is against accidents on a transport.

The individual and collective voluntarily ensuring is against accidents. Insurance of children of school age and students of the special educational establishments. Insurance of servicemen. Voluntarily insurance of citizens which drive out for a border. Insurance of proprietors of credit cards. Insurance of sportsmen and other participants of sporting measures.

Topic 6. Medical insurance

General description, features and forms of medical insurance. Obligatory medical insurance. Voluntarily medical insurance. Medical insurance of citizens which drive out for a border. Practice of realization of medical insurance.

SEMANTIC MODULE II.

Insurance of legal entities and private person

Topic 7. Insurance of enterprises risks

Risk in an enterprise and necessity of his insurance. Insurance of risk of loss of property by the subjects of entrepreneurial activity. Insurance of responsibility of legal entities. Responsibility is before an user. Insurance of production risks. Insurance of technical risks.

Ensuring of a build businessman is against all risks. Insurance of all assembling risks. Ensuring of machines is against breakages. Insurance of electronic devices. Insurance of responsibility of producers is for quality of mine-out products.

Insurance of responsibility of employer. Insurance of credits of trust. Ecological insurance and him basic kinds.

Topic 8. Agricultural insurance

A specific, mechanism, objects and forms of insurance, is in agriculture. Insurance of products of plant-grower. Insurance of agricultural zoons. Insurance of buildings, buildings and other property, is in agriculture.

Topic 9. Insurance of financial and credit risks

Essence and basic types of insurance of financial risks. Insurance of credit risks. Insurance of deposits.

Topic 10. Motor transport insurance

Insurance of ground vehicle. Public liability of proprietors of transport vehicles insurance. The international system of insurance is the „Green card”. Public liability of ferrymen insurance.

Topic 11. Marine insurance

Features of insurance of marine risks. Insurance of marine ships (kasko). Insurance of loads which are transported a marine transport. Insurance of responsibility of shipowners.

Topic 12. Aviation insurance

Features of aviation insurance. Obligatory types of aviation insurance. Insurance of kasko of air ships. Insurance of members of crew and aviation personnel. Voluntarily types of aviation insurance. Rule insurance, re-insurance and settlement of losses in an aviation sphere.

Structure of the course

Titles content modules and themes	hours											
	Full-time											
	weeks	only	including									
			l	p	lab	ind	ind					
1	2	3	4	5	6	7						
Module 1. Features of insurance services, personal Insurance												
Topic 1. Insurance services and especially their implementation	1	9	2	2	-	-	5					
Topic 2. Procedure for making and maintaining insurance contract	1	9	2	2	-	-	5					
Topic 3. Property insurance and public liability	2	13	4	4	-	-	5					
Topic 4. Life insurance and pensions	2	13	4	4	-	-	5					
Topic 5. Accident Insurance	1	9	2	2	-	-	5					
Topic 6. Health Insurance	1	9	2	2	-	-	5					
Together for the semantic module 1	8	62	16	16	-	-	30					
Module 1. Insurance of legal entities and private person												
Topic 7. Insurance business risks	1	9	2	2	-	-	5					
Topic 8. Agricultural Insurance	2	13	4	4	-	-	5					
Topic 9. Insurance financial and credit risks	1	9	2	2	-	-	5					
Topic 9. Motor insurance	1	9	2	2	-	-	5					
Topic 10. Marine insurance	1	9	2	2	-	-	5					
Topic 11. Aviation Insurance	1	9	2	2	-	-	5					
Together for the semantic module 1	7	58	14	14	-	-	30					
Total hours	15	120	30	30	-	-	60					
Course project (work) with _____ - (if available in your curriculum)			-	-	-	-	-					
Total hours		120	30	30	-	-	60					

4. Topics of seminars

№	Name of theme	number hours
1	Do not include curriculum	
2		
...		

5. Topics of practical classes

№	Name of theme	number hours
1.	Insurance services and features of their realization	2

Plan

1. In what the necessity of the insurance protecting consists from risk circumstances.
2. Name the types of obligatory and voluntarily insurance.
3. In what cases the state sets the obligatory form of realization of insurance.
4. What new types of insurance are inculcated in Ukraine?
5. Give determination of insurance risk.
6. What an insurance risk differs from an accident insured.
7. What criteria use for classification of risks.
8. That understands under a concept „management a risk”.
9. What methods of management a risk you know.
10. What features an insurance favor has.
11. Give determination of insurance favor.
12. What the cost of insurance favor depends on.
13. Name marketing features in insurance.
14. Marketing’s researches and marketing policy of insurer.
15. Advertising of insurance services.
16. What ducting’s of realization of insurance services are used insurance companies.
17. In what a difference is between legal status of insurance agent and broker.
18. Features of process of realization of insurance favor.
19. Who are such average commissioners?
20. What qualifying requirements to the average commissioners you know.

№	Name of theme	number hours
2.	Insurance services and features of their realization	2

Plan

1. A concept, maintenance and the basic requirements, is to the insurance contracts.
2. Right and duties parties of insurance contract.
3. Procedure of preparation and conclusion of treaty of insurance.
4. Decision of disputes.
5. Stopping of action of contracts of insurance.
6. Avoiding contract insurance.
7. Expose maintenance of rules of insurance.
8. What currency is used in insurance?
9. Insurance policy and insurance contract.
10. What features the contracts of insurance of life have?

№	Name of theme	number hours
3.	Property and responsibility of personal insurance	4

Plan

1. Features, essence and basic terms of property of citizens insurance.
2. Insurance of buildings of citizens.
3. Insurance of home zoon's.
4. Home property insurance.

№	Name of theme	number hours
4.	Life - insurance and pension insurance	4

Plan

1. Essence, classification and variants of life-insurance.
2. Mixed life-insurance.
3. Insurance to death.
4. There is whole life assurance.
5. Insurance of children.
6. Insurance is to marriage.
7. Insurance of rent and pensions.
8. Determination of tariffs is after the contracts of insurance of life.
9. For what purpose in insurance use the tables of death rate.
10. What insurance of children differs from the mixed life-insurance?
11. Primary purpose of insurance of rent and pensions.
12. Determination of tariffs is after the contracts of insurance of life.
13. Who is the recipient of amount covered at life-insurance?
14. What accidents insured are the lives foreseen at insurance.
15. It is from what age possible to enter into the contract of insurance of life.

№	Name of theme	number hours
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5.	Accident insurance	2
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Plan

1. What accident.
2. What consequences of accident can be for the insured person?
3. Ensuring against accidents, his kinds and forms of realization.
4. Name the types of the obligatory personal insurance.
5. Personal insurance of medical and pharmaceutical workers.
6. Insurance of workers of department and rural fire prevention and members of voluntarily fire wives (commands).
7. Insurance of sportsmen of higher categories.
8. Life-insurance and health of specialists of veterinary medicine.
9. The obligatory personal ensuring is against accidents on a transport.
10. The individual and collective voluntarily ensuring is against accidents.
11. Insurance of children of school age and students of the special educational establishments.
12. Insurance of servicemen.
13. Voluntarily insurance of citizens which drive out for a border.
14. Insurance of proprietors of credit cards.
15. Insurance of sportsmen and other participants of sporting measures.

№	Name of theme	number hours
6.	Medical insurance	2

Plan

1. General description, features and forms of medical insurance.
2. Obligatory medical insurance.
3. Voluntarily medical insurance.
4. Medical insurance of citizens which drive out for a border.
5. Practice of realization of medical insurance.
6. What assisting and what tasks is executed by assistance companies.
7. On what terms legal entities carry out insurance of medical charges.
8. Who insures, insured and by the recipient of insurance payments at medical insurance.
9. What medical services can get the insured person?
10. With what medical establishments insurance companies enter into contracts.
11. Voluntarily medical insurance.
12. On what factors an amount covered and insurance bonus depends at voluntarily medical insurance.
13. What the continuous medical ensuring differs against health insurance in case of illness.
14. That is an accident insured at health insurance in case of illness.

№	Name of theme	number
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		hours
7.	Insurance of enterprises risks	2

Plan

1. Risk in an enterprise and necessity of his insurance.
2. What exist types of property of enterprises insurance?
3. Insurance of risk of loss of property by the subjects of entrepreneurial activity.
4. Insurance of responsibility of legal entities.
5. Responsibility is before a user.
6. Insurance of production risks.
7. Insurance of technical risks.
8. Insurance of a build businessman is against all risks.
9. Insurance of all assembling risks.
10. Insurance of machines is against breakages.
11. Insurance of electronic devices.
12. Insurance of responsibility of producers is for quality of mine-out products.
13. Insurance of responsibility of employer.
14. Insurance of credits of trust.
15. Ecological insurance and him basic kinds.

№	Name of theme	number hours
8.	Agricultural insurance	4

Plan

1. A specific, mechanism, objects and forms of insurance, is in agriculture.
2. Insurance of products of plant-grower. 3. Insurance of agricultural zoon's.
4. Insurance of buildings, buildings and other property is in agriculture.
5. Expose the basic terms of obligatory insurance.
6. When responsibility of insurer begins and halted after obligatory insurance of harvest.
7. Expose the method of calculation of losses at to the obligatory fear-bath harvest.
8. What percent is made by the volume of insurance coverage at obligatory insurance of harvest?
9. As an insurance estimation settles accounts after every kind rural-economic property.
10. What cases an insurer can say no insure in payment of insurance compensation.

№	Name of theme	number hours
9.	Insurance of financial and credit risks and coinsurance	2

Plan

1. Essence and basic types of insurance of financial risks.
2. Insurance of credit risks.
3. Insurance of deposits.
4. What features insurance of credits of trust has?
5. What features insurance of credits, given out in security.
7. What features, ensuring has against the losses of income.

№	Name of theme	number hours
10.	Transport insurance	2

Plan

1. Expose objects and risks of insurance of auto of CASCO.
2. Insurance of ground vehicle.
3. Public liability of proprietors of transport vehicles insurance.
4. The international system of insurance is the „Green card”.
5. Public liability of ferrymen insurance.
6. Whatever charges are compensated insure.
7. What documents an insurance compensation will be paid on the basis of.
8. What plenary powers the agile insurance bureau of Ukraine has.
9. As a loss settles accounts in the case of damage or loss of vehicle.
10. What is explained the far of limitations in insurance of auto of KASKO.

№	Name of theme	number hours
11.	Marine insurance	2

Plan

1. Features of insurance of marine risks.
2. Insurance of marine ships (CASCO).
3. Insurance of loads which are transported a marine transport.
4. Insurance of responsibility of ship-owners.
5. Purpose of creation of the Marine insurance bureau.

№	Name of theme	number hours
12.	Aviation insurance	2

Plan

1. Features of aviation insurance.
2. Obligatory types of aviation insurance.
3. Insurance of CASCO of air ships.
4. Insurance of members of crew and aviation personnel.
5. Voluntarily types of aviation insurance.

6. Rule insurance and settlement of losses in an aviation sphere.

7. Test to determine the level of learning students

1. What is the need for insurance protection from risky circumstances.
2. What types of compulsory and voluntary insurance.
3. In some cases, the state establishes compulsory forms of insurance.
4. What new types of insurance policies in Ukraine recently.
5. Define the insurance risk.
6. What is different insurance risk of an insured event.
7. What are the criteria used to classify risks.
8. What is meant by the term "risk management".
9. What methods do you know risk management.
10. What features has insurance.
11. Define insurance services.
12. What determines the price of insurance services.
13. What are the features of marketing in insurance.
14. Market research and marketing policy of the insurer.
15. Advertising of insurance services.
16. What are the sales channels of insurance services are used by insurance companies.
17. What is the difference between the legal status of insurance agent and insurance broker.
18. Features of the implementation of insurance services.
19. Who are the average commissioner.
20. What are the qualification requirements for emergency commissioners you know.
21. The concept, content and basic requirements for insurance contracts.
22. The rights and obligations of the insurance contract.
23. The procedure for preparation and conclusion of the contract.
24. Settlement of disputes.
25. Early termination of the contract.
26. Termination of insurance contracts.
27. Expand the content of insurance regulations.
28. What is the currency used in insurance.
29. The insurance policy and the insurance contract.
30. What are the features of life insurance contracts.
31. Essence, classification and life insurance options.
32. Mixed life insurance.
33. Insurance for survival.
34. Insurance in case of death.
35. Insurance of children.
36. Insurance to marriage.
37. Insurance annuities and pensions.
38. Determination of rates for life insurance contracts.

39. What is the purpose of insurance mortality tables used.
40. What is insurance for children and wedding insurance is different from the mixed life insurance.
41. The main purpose of insurance annuities and pensions.
42. Determination of rates for life insurance contracts.
43. Who is the recipient of the sum insured under life insurance.
44. Which insurance cases provided for in life insurance.
45. At what age can contract life insurance.
46. What is an accident.
47. What are the consequences of the accident for the insured person.
48. Accident insurance, its types and forms of implementation.
49. What types of compulsory personal insurance.
50. Personal insurance of medical and pharmaceutical workers.
51. Insurance of departmental and rural fire protection and members of volunteer fire brigades (teams).
52. Insurance of sportsmen of higher category.
53. Life and Health Insurance specialists of veterinary medicine.
54. Compulsory personal accident insurance transport.
55. Individual and collective voluntary accident insurance.
56. Insurance of school children and pupils of special schools.
57. Insurance soldiers.
58. Voluntary insurance of citizens traveling abroad.
59. Insurance cardholders.
60. Insurance athletes and other participants in sports events.
61. General characteristics, features and forms of health insurance.
62. Compulsory medical insurance.
63. Voluntary medical insurance.
64. Medical insurance citizens who travel abroad.
65. The practice of health insurance.
66. What assisting and perform tasks assistant company.
67. Under what conditions perform medical expenses insurance entities.
68. Who is the insurer, the insured and the recipient of insurance benefits under medical insurance.
69. What medical services can be provided to the insured person.
70. What medical institutions enter into contracts insurance companies.
71. Voluntary medical insurance.
72. What factors depends on the sum insured and premium at voluntary medical insurance.
73. What distinguishes the continuous health insurance from health insurance in case of illness.
74. What is the insurance case for insurance in case of disease.
75. Risk in business and the need for its insurance.
76. What are the different types of property insurance companies.
77. Insurance risk of loss of property entrepreneurs.
78. Insurance of liability of legal persons.

79. Responsibility to the consumer.
80. Insurance of industrial risks.
81. Insurance technical risks.
82. Insurance of construction all risks entrepreneur.
83. Insurance of mounting risks.
84. Insurance of machinery breakdowns.
85. Insurance of electronic devices.
86. Insurance of manufacturers for the quality of products.
87. Insurance of the employer.
88. Credit insurance trust.
89. Ecological insurance and its basic types.
90. Specificity mechanism, objects and forms of insurance in agriculture.
91. Insurance of crop production.
92. Insurance of farm animals.
93. Insurance of buildings, structures and other property in agriculture.
94. Expand the basic conditions of compulsory insurance.
95. When responsibility begins and stops insurer for mandatory crop insurance.
96. Expand the method of calculating losses in crop insurance mandatory.
97. What percentage of the amount of insurance coverage under mandatory crop insurance.
98. How is the insurance rating for each agricultural property.
99. In some cases, an insurer may deny the insured to pay the insurance indemnity.
100. The essence and basic insurance of financial risks.
101. Insurance of credit risks.
102. Deposit insurance.
103. What are the features of a credit insurance trust.
104. What features has the insurance of loans granted bail.
105. What features has insurance against loss of income.
106. Expand features and risks of auto insurance Hull.
107. Insurance of public transport.
108. Liability of owners of cars.
109. International insurance system "Green Card".
110. Liability insurance carriers.
111. What are the costs not reimbursed by the insurer.
112. On the basis of the documents will be paid indemnity.
113. Features of insurance of marine risks.
114. Insurance seagoing vessels (hull).
115. Insurance of goods carried by sea.

НАЦІОНАЛЬНИЙ УНІВЕРСИТЕТ БІОРЕСУРСІВ І ПРИРОДОКОРИСТУВАННЯ УКРАЇНИ			
ОКР <u>Бакалавр спеціальність «Фінанси, банківська справа та страхування»</u>	Кафедра <u>Банківської справи та страхування</u> 2021-2022 навч. рік	ЕКЗАМЕНАЦІЙНИЙ БІЛЕТ № 1 з дисципліни <u>«Страхові послуги»</u>	Затверджую Зав. кафедри (підпис) Худолій Л.М 2021р.

Екзаменаційні запитання

1. What is the need for insurance protection against risky circumstances?
Solve the problem. Insured:
A) Private apartment in case of fire for 4 months (short-term ratio 0.6). The sum insured is UAH 540 thousand. Insurance rate 0.23%. Determine the amount of insurance premium for 4 months.
B) Home appliances for 1 year for UAH 12,000. from the risks of fire (insurance rate 0.82%) and the impact of water (insurance rate 0.13%). Determine the amount of insurance premium for the year.
2. What are the features of the insurance service?
Solve the problem.
Insured: A) A 14-year-old child under the "Competition" insurance program. The insurance period is 0.5 months ($K = 0.1$). The sum insured is UAH 5,000. The child is engaged in biathlon. Insurance rate 1.2%. The insurance contract is concluded for the 2nd year in a row (5% discount). There were no insurance cases. Determine the amount of insurance payment for the entire insurance period.
B) Woman, age - 26 full years, insurance period 20 years. The sum insured is UAH 300,000. Insurance rate 3,988. Calculate the amount of insurance premiums for the year.

Тестові завдання

1. **What from resulted farther is not engulfed concepts "insurance defense"?**

1	realization of measures of suppression, directed on diminishing of insurance risk;
2	financing of charges is on a fight against an insurance event;
3	reimbursement of losses, inflicted a natural calamity;
4	there is an increase of stock-in-trades, taking into account seasonality of their production.

2. **To principles insurances do not behave:**

1	maximal honesty of parties of insurance contract;
2	subrogation;
3	absence of outstanding debt is after credits;
4	insurance interest.

3. Name the basic stages which passes by the insurance acceding to the purpose of its conclusion (to put the stages in order of their realization):

1	reimbursement of losses is by agreement of insurance;
2	delivery insurance a policy;
3	a picture of statement insure is of acceptance of object on insurance;
4	calculation of size of insurance bonus.

4. The process of realization of insurance favors de been sees can be broken up on such stages:

1	akvisition;
2	underrating;
3	control after the object of insurance;
4	settlement of questions is in relation to the inflicted losses.

5. In the case of the stopping of action of contract of insurance after a requirement:

insurer	the fully prepaid them return insure insurance payments;
insure	insure insurance payments return insure for period, which remained to completion of action of contract with deduction of charges on conducting business, actual payments of amounts covered and insurance compensation, carried out by this agreement of insurance

6. Task service of marketing of company can belong in form:

1	suggestions, certain amount of monies directed on a receipt on the accounts of company;
2	concrete problem in activity of insurer with suggestion to develop the variants of it removal of reasons which resulted in it;
3	queries in relation to the receipt of expert estimation on a concrete question;
4	request to show out a company on leading positions.

7. An insurance agent is the authorized person:

1	insurer;
2	insure;
3	broker;
4	reinsure.

8. Name the basic types of property, which:

subject insurance	economic buildings;
not subject insurance	engineering equipment of buildings and apartments;
	credit cards;
	electronic technique;
	food stuffs;
	antiques;

	technical carriers of data.
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9. Name the basic stages of process of underrating (to put the stages in order of their realization):

1	determination of terms, terms and size of insurance coverage;
2	calculation of size of insurance bonus;
3	a decision-making is about insurance of object or refuse in insurance;
4	preparation and presentation of suggestions the proper services of insurer is on the chart of reinsurance;
5	payment of insurance compensation.

10. When minimization of risk is carried out:

1	on every stage of process of insurance;
2	at the offensive of accident insured;
3	during the conclusion of insurance treaty;
4	at subrogation.

8. Teaching Methods

Organization of training courses in the study is provided by means of a combination of classroom and extracurricular learning. The types of classes are:

- Lectures;
- Seminars;
- Practical training;
- Independent classroom hours;
- Independent class work of students;
- Advice.

Also used active learning methods that best activates the students and encourage them to detect activity and independence, and self-fulfillment needs:

- Discussion (question and situation, "mirror" questions, relay issues);
- Simulation games (situation-role, problem-role and creative);
- Analysis of specific professional situations (standard, critical, extreme).

At the seminar-workshops are offered: students share on micro groups of 4-6 people, Choose a leader - the organizer of a small group. Within 10 minutes of the situation is made individually and then jointly discussed the situation in micro groups and produced a general solution. Only then held micro group discussion (10 min.), during which the group discussed ways to resolve the situation. Instructor summarizes and focuses on the correct decision. A couple can be resolved 3-5 situations.

9. Forms of control

To control the quality of knowledge and skills of students in the study subjects are used:

- Implementation of individual practical tasks;
- Individual interview;
- Unit testing knowledge;
- Offset.

10. Distribution of points received by students

Assessment of student knowledge is on a 100-point scale and is translated into national assessments according to table. 1 "Regulations on examinations and tests in NULES of Ukraine" (order of entry into force of 27.12.2019 № 1371)

Student rating, points	National assessment based on the results of the compilation	
	exams	test
90-100	Perfectly	Credited
74-89	Good	
60-73	Satisfactorily	
0-59	Unsatisfactorily	Not credited

To determine the rating of the student (listener) for mastering the discipline RDIS (up to 100 points) the obtained rating for certification (up to 30 points) is added to the rating of the student (listener) for academic work R_{HP} (up to 70 points): $R_{DIS} = R_{HP} + R_{AT}$.

11. Methodological Support

1. Мамчур Р.М. Страхові послуги: Метод. вказівки для самостійної роботи – К.: ЦП КОМПРИНТ, 2021. – 108 с.
2. Мамчур Р.М. Робоча програма з дисципліни «Страхові послуги»
3. Мамчур Р.М. Навчально-методичний комплекс з дисципліни «Страхові послуги»

12. Suggested Reading

1. Мамчур Р.М. Страхування: [навч. посібник] / Р.М. Мамчур. – К.: «ЦП «Компринт», 2016. – 172 с.
2. Mamchur R. Insurance services: [educational book] / R. Mamchur. – К.: «СРР «Comprint», 2018. – 148 с.
3. Закон України «Про страхування» № 85/96 ВР від 07.03.1996р.
4. Базилевич В. Страхування: [навч. посібник] / В. Базилевич. К.: Знання, 2011. – 607 с.
5. Говорушко Т.А., Страхові послуги: [навч. посібник] / Т.А. Говорушко – К.: «Центр учбової літератури», 2011. – 355 с.
6. Горбач Л.М., Кадебська Е.В. Страхування: [підручник] / Л.М. Горбач, Е.В. Кадебська. – К.: Кондор-Видавництво, 2016. – 544 с.
7. Дема Д.І. Страхові послуги: [навч. посібник] / Д.І. Дема. – К.: «Алерта», 2013. – 449 с.
8. Пічугіна О.В. Страхування: [конспект лекцій] / О.В. Пічугіна. – Одеса, 2018. – 67 с.
9. Фисун І.В. Страхування: [навч. посібник] / І.В. Фисун. – К.: ЦУЛ, 2018. – 240 с.

13. Information Resources

1. zakon.rada.gov.ua
2. uainsur.com
3. prostrah.com
4. uk.wikipedia.org
5. www.vuzlib.org
6. www.nbu.gov.ua