### NATIONAL UNIVERSITY OF LIFE AND ENVIRONMENTAL SCIENCES OF UKRAINE FACULTY OF AGRICULTURAL MANAGEMENT

Marketing and International Trade Department

"APPROVED"
Dean of Economic Faculty
Anatolii DIBROVA
2022 p.

"APPROVED"

Liudmyla Stepasyuk

2022 p.

"APPROVED"

Head of Marketing and International
Trade Department
Ruslan BURIAK
Protocol # 9 from "29" 04 2022 p.

Working program of the discipline

"MARKETING"

for undergraduate students training (specialty: 051 Economy)

specialty 051 "Economy" educational program "Economy of an enterprise" Faculty of Economics Developer: Associate Professor, Ph.D. Olena BARYLOVYCH

### **Characteristics of Training Program "Marketing"**

Branch of knowledge, direction of training, specialty, educational degree			
Educational degree	Bachelor		
Specialty	075 "Marketing"		
	istics of the curriculum		
Type	Obligatory		
The total number of hours	150		
Number of ECTS credits allocated	5		
Number of content modules	3		
Term paper	-		
Form of control	Exam		
Indicators of academic discip	line for full-time forms of training course		
Year	2		
Semester	4		
Numbers of lectures, hours	15		
Numbers of practical classes, hours	30		
Independent study, hours	105		
Individual tasks	-		
Numbers of weekly in-class	3		
academic hours for full-time forms			
of training			

# Course for undergraduate students "Marketing" (specialty: Economy)

### **Marketing**

**Instructor**: Olena Barylovych

**Office**: 401, Bldg # 10

**Telephone: Office hours:** 

**Total** (hrs.) 150 (Lectures -30, practical work -30)

Form of the knowledge control: exam

**Objectives**: 1. To study initials of the Marketing Process, looking at what marketing is & how it satisfies consumer needs. 2. To determine the importance & identify stages of the Marketing Research. 3. To describe how today's managers use marketing decisions to plan the strategy of an enterprise & make market & sales forecasts.

As a result of studying the discipline student must

#### know:

- system, concepts, process, functions, types of marketing;
- concept and process of marketing management, variants of construction of the structure of the enterprise management apparatus with introduction of marketing and formation of marketing service;
- components of the marketing environment of the enterprise;
- the ratio of economic, economic, trade conditions and commodity market conditions;
- categories of buyers in different types of markets, the decision-making process on the purchase of goods;
- the essence of the market segment, the ultimate goal of the implementation of segmentation;
- the essence of the marketing strategy of the product and its components, the main stages of the creation of the product-novelties and the possible risks associated with its entry into the market;
- price place in the marketing activity of the enterprise and the possibility of applying the price method of competition;
- the role of distribution plans for achieving the goals of the enterprise and their place in marketing activities;
- the essence of the distribution policy, its components and functions in the process of implementation.

### be able:

- to introduce at the enterprise a certain information system that would provide the basis for marketing activities;
- To select the necessary types of marketing research to achieve a certain goal, to plan and carry out this research;
- to simulate the behavior of the buyer on the market under the influence of various factors;
- monitor competitors and their products;

- to select appropriate means and to carry out market segmentation in relation to a specific product group, commodity;
- To choose a certain variant of coverage of the market, using mass, commodity-differentiated, or targeted marketing on selected segments of the market;
- to carry out a certain amount of work related to the positioning of the product on the market;
- determine the factors influencing the price within the framework of the marketing strategy of the price and the likely effect of each of them;
- to offer the appropriate type of distribution channel of goods in the number of levels, the structure of the channel;
- to develop a program for implementation of the strategy of product promotion;

# Module Structure of the Course "MARKETING"

Module		Theme	
#	Title	#	Title
		1.1.	Introduction to Marketing. Evaluation conceptions of marketing
1	Essentials of Marketing	1.2	Understanding Buyers & Markets
1		1.3	Market Research
		1.4	Market segmentation
		2.1.	Competitive environment in marketing. Instruments of marketing
2	Managing the Marketing Process	2.2.	Development of a Marketing Strategy
		2.3.	Marketing Plan Development
		2.4.	Control of marketing activities
		3.1.	Product Decisions
		3.2.	Pricing Policy
3	Marketing-mix	3.3.	Product Promotion, Advertisement & Public Relations
		3.4.	Sales and Merchandizing

### Content of the Course "MARKETING"

# Module I. Essentials of Marketing

- 1. Marketing opportunity analysis. Target market selection. Marketing mix development. Evaluation of marketing concepts.
- 2. Defining the stages of the consumer buying decision process.
- 3. The marketing research process recognition. Stages of marketing research.

### Module II.

- 1. Developing competitive strategies for marketing. Using marketing instruments.
- 2. Understanding the structure of the marketing plan. Control marketing activities.

### Module III.

- 1. Developing and managing products. Product concepts.
- 2. Setting prices. Pricing concepts.
- 3. Making up of an advertisement. The difference between personal selling and sales promotion. Understanding the main mean of merchandizing and PR-marketing.

### **Structure of the Course**

			Including		
#	Subject	Total, hrs.	Lectures	Practical	Individual
				training	work
1	2	3	4	5	6
	Quiz 1. Essentials of Marketing	45	4	8	33
1	Introduction to Marketing. Evaluation conceptions of marketing	11	1	2	8
2	Understanding Buyers & Markets	11	1	2	8
3	Market Research	12	1	2	9
4	Market segmentation	11	1	2	8
	Quiz 2. Managing the Marketing Process	47	5	10	32
5	Competitive environment in marketing. Instruments of marketing	11	1	2	8
6	Development of a Marketing Strategy	14	2	4	8
7	Marketing Plan Development	11	1	2	8
8	Control of marketing activities	11	1	2	8
	Quiz 3. Marketing mix	58	6	12	40
9	Product Decisions	16	2	4	10
10	Pricing Policy	13	1	2	10
11	Product Promotion, Advertisement & Public Relations	16	2	4	10
12	Sales and Merchandizing	13	1	2	10
	Sum total	150	15	30	105

# TOPICS OF PRACTICAL TRAINING FOR THE COURSE "MARKETING"

#### MODULE I.

### Essentials of Marketing

- 1. Marketing opportunity analysis. Target market selection. Marketing mix development. Evaluation of marketing concepts.
- 2. Defining the stages of the consumer buying decision process.
- 3. The marketing research process recognition. Stages of marketing research.

#### MODULE II.

- 1. Developing competitive strategies for marketing. Using marketing instruments.
- 2. Understanding the structure of the marketing plan. Control marketing activities.

### MODULE III.

- 1. Developing and managing products. Product concepts.
- 2. Setting prices. Pricing concepts.
- 3. Making up of an advertisement. The difference between personal selling and sales promotion. Understanding the main mean of merchandizing and PR-marketing.

### QUESTIONS FOR KNOWLLAGE CONTROL

- 1. Essence of Marketing
- 2. Consumer Needs and Consumer Wants
- 3. Controllable Marketing Mix Factors
- 4. Uncontrollable Factors of Marketing
- 5. Evolution of the Marketing Concept
- 6. Difference Between Consumer and Organizational Buyers Behavior
- 7. Stages of Consumer Purchase Decision Process
- 8. Characterize in detail Problem Recognition and Information Search stages of Consumer Purchase Decision Process
- 9. Characterize in detail Purchase Decision and Postpurchase Behavior Stages of Consumer Purchase Decision Process
- 10. Types of Buying Situations in Buying Center
- 11. Definition and Main Purpose of the Marketing Research
- 12. Organizational Forms for Implementation of the Marketing Research Function in a Company
- 13. Methods of Information Collection and Analysis
- 14. Types of Marketing Information
- 15. Secondary Information: its Sources, Advantages and Disadvantages
- 16. Primary Information: its Types, Advantages and Disadvantages

- 17. Methods and Forms of Primary Data Collection
- 18. Main Fields of the Marketing Research
- 19. Factors affecting the Choice of Research Methods and Structure of the Marketing Research Process
- 20. Difference between terms Market and Target Market
- 21. Definition of Target Market and Main Ways for Identifying Target Markets
- 22. Market Segmentation and its Strategies
- 23. Main Conditions of Effective Segmentation and Segmentation Variables
- 24. Essence of Positioning
- 25. Evaluation of Markets and Sales Forecast
- 26. Essence of a Marketing Strategy at an Enterprise
- 27. Determinants of an Enterprise's Marketing Strategy
- 28. Types of Marketing Strategies of an Enterprise
- 29. Differentiation Strategy
- 30. Low-cost Strategy
- 31. Narrow Specialization Strategy
- 32. Strategies with respect to the Market Share
- 33. Lines of Marketing Strategies according to the Components of the Marketing Mix
- 34. Basic Stages of Developing a Marketing Strategy at an Enterprise
- 35. Definition of a Product and Ways a Company Looks at its Products
- 36. Classification of Consumer Goods
- 37. Classification of Industrial Goods
- 38. Product Life Cycle
- 39. Introduction and Grows Stages of the Life Cycle
- 40. Maturity and Decline Stages of the Life Cycle

НАЦІОНАЛЬНИЙ УНІВЕРСИТЕТ БІОРЕСУРСІВ І ПРИРОДОКОРИСТУВАННЯ УКРАЇНИ			
ОС «Бакалавр»	Кафедра	<b>ЕКЗАМЕНАЦІЙНИЙ</b>	Затверджую
напрям підготовки/	маркетингу та	БІЛЕТ № 3	Зав. кафедри
спеціальність 051	міжнародної	з дисципліни	
«Економіка»	торгівлі	«Marketing»	(підпис)
	2022 -2023 навч.	_	<u>Буряк Р.І.</u> (ПІБ)
	рік		20 p.

- Essence of Marketing.
   Product life Cycle

	1. Which of the following is not a marketing activity?
1	Promotion
2	Storage
3	Product development
4	Wholesaling
5.	Production

	2. Which of the following statements concerning marketing research and information systems is false?	
1	They help implement the marketing concept by providing adequate information about	
	consumers.	
2	They increase the chances of success in performing marketing activities	
3	They are used to plan and develop appropriate strategies	
4	They provide important input into the development of the marketing mix.	
5	They increase the cost of the product to the consumer.	

	3. An organization's products
1	are not part of the marketing mix.
2	represent visible contacts with consumers
3	are not information sources.
4	are purchased for functional reasons only
5	include tangible products but not services

	4. Wholesalers
1	perform those marketing activities necessary to expedite exchanges
2	usually can be eliminated with no loss in efficiency.
3	are engage primarily in selling products to ultimate consumers
4	create higher consumer prices by performing their functions.
5	appear in almost all channels.

	5. Communication can be best define as
1	A transmission of meaning
2	Information transmitted in a form of patter
3	The sending and receiving of information
4	The coding and decoding of information
5	A sharing of meaning

	6. Which of the following statements is false?
1	Price can be changed quickly to respond to changes in demand.
2	Price has a psychological impact on customers and can be used
	symbolically to emphasize a product's quality.
3	Price is important in determining profits.
4	Price is usually used as a tool to raise production costs
5	None of the above.

	7. Name true medium of transmission here?
1	Advertising.
2	Potential customer.
3	Advertising agency.
4	Souvenir production.
5	Product-placement.

	8. What element belongs to the communication's noise?
1	Communication channels' break down.
2	Large number of other advertisements.
3	Same advertising message across many different countries.
4	An interest or dislike towards the message.
5	Driving too quickly past a billboard

	9. Consumer product classifications are based primarily on
1	how consumers use the product.
2	the characteristics of buyers' purchasing behavior
3	where the product is purchased.
4	how consumers view the product.
5	the cost of the product

	10. Which of the following services does a wholesaler usually not offer
1	Management assistance and marketing research
2	Handling credit and financing
3	Selling activities
4	Physical distribution activities
5	Making sales to ultimate consumers

### Criteria for assessing students' knowledge

According to the "Regulations on exams and tests in NULES of Ukraine", approved by the Rector of the University on 02/27/2019, the rating of a student in the academic work  $\mathbf{R}_{HP}$  in relation to the study of a particular discipline is determined by the formula:

0,7 · (
$$R^{(1)}$$
<sub>3M</sub> ·  $K^{(1)}$ <sub>3M</sub> ) 
$$R_{HP} = ----- + R_{ДP} - R_{IIITP},$$

Кдис

 $\mathbf{R}^{(1)}_{3M}$ , ...  $\mathbf{R}^{(n)}_{3M}$  – rating evaluations of content modules on a 100-point scale;

 $K^{(1)}_{3M}$ , ...  $K^{(n)}_{3M}$  – the number of ECTS credits provided by the working curriculum for the relevant content module;

 $\mathbf{K}_{\text{ДИС}} = \mathbf{K}^{(1)}_{3M}$  — the number of ECTS credits provided by the working curriculum for the discipline in the current semester;

 $\mathbf{R}_{\mathsf{JP}}$  – rating on additional work;

**R** IIITP – penalty rating.

The above formula can be simplified if we take  $\mathbf{K}^{(1)}_{3M} = \ldots = \mathbf{K}^{(n)}_{3M}$ . Then it will look like:

$$R_{HP} = (0.7 \cdot R^{(1)}_{3M}) + R_{JJP} - R_{IIITP}.$$

The rating for additional work  $\mathbf{R}_{\text{AP}}$  is added to  $\mathbf{R}_{\text{HP}}$  and cannot exceed 20 points. It is determined by the lecturer and is provided to students by the decision of the department for the implementation of works that are not provided by the curriculum, but contribute to improving the level of knowledge of students in the discipline

Penalty rating  $\mathbf{R}_{\mathbf{IIITP}}$  does not exceed 5 points and is deducted from  $\mathbf{R}_{\mathbf{HP}}$ . It is determined by the lecturer and is introduced by the decision of the department for students who have mastered the material of the content module late, did not follow the work schedule, missed classes and so on.

2. In accordance with this Regulation, the preparation and defense of the term project (paper) is assessed on a 100-point scale and then translated into assessments on a national scale and ECTS scale.

### **Assessment scale: national and ECTS**

National assessment	Rating of the applicant of higher	
	education, points	
Excellent	90-100	
Good	74-89	
Satisfactorily	60-73	
Unsatisfactorily	0-59	

### **Suggested literature:**

### **Basic:**

- 1. W.M. Pride, O.C. Ferrel. Foundations of Marketing. Six Edition. Stamfort : Sengage Learning, 2015. 577 p.
- 2. Barylovych O.M. Compendium of lectures on the discipline "Marketing" for the students of specialty 051 "Economics", 2019. 164 p.

#### **Additional literature:**

- 3. Bearden William O., Ingram Thomas N., LaForge Raymond W. Marketing: Principles and perspectives. 3. ed. Boston etc.: Irwin: McGraw-Hill, 2001. XXXVII, 596p.
- 4. Berkowitz Eric N., Kerin Roger A., Rudelius William. Marketing. 2. ed. Homewood, Ill., 1998. 756 p.
- 5. Bernhardt Kenneth L., Kinnear Thomas C. Cases in marketing management. 7. ed. Boston, Mass. etc.: Irwin: McGraw-Hill, 1997. 665p.
- 6. Bovee Courtland L., Thill John V Marketing. N.Y. etc.: McGraw-Hill, 1992. 761p.
- 7. Bovee Courtland L., Thill John V., Dovel George Marketing: Instructor's manual to accompany. N.Y. etc.: McGraw-Hill, 1992. 757 p.
- 8. Crawford C. Merle New products management. 5. ed. Boston, Mass. etc.: Irwin: McGraw-Hill, 1996. 508p.
- 9. Crawford I. M. Marketing Research and Information Systems. Rome: FAO, 1997. 121 p.
- 10. Etzel Michael J., Walker Bruce J., Stanton William J. Marketing. 12. ed. Boston etc.: McGraw-Hill: Irwin, 2001. XXII, 674p.
- 11. Furlong Carla B. Marketing for keeps: Building your business by retaining your customers. N.Y. etc.: Wiley, 1993. XII, 244 p.
- 12. Kinnear Thomas, Bernhardt Kenneth L. Principles of marketing. 3. ed. Glenview, Ill., 1990. 765p.
- 13. Kotler F., Armstrong G. Principles of marketing / P. Kotler, G. Armstrong. 9. ed. Upper Sadle River (New Jersey): Prentice-Hall, 2001.
- 14. McCarthy E. Jerome, Perreault William D. Applications in basic marketing: Clipping from the popular business press. 1994-1995 ed. Burr Ridge, Ill., 1994. 225 p.
- 15. Perreault William D., McCarthy E. Jerome Basic marketing: A global-managerial approach. Chi. etc.: Irwin, 1996. 829 p.
- 16. Pettitt Stephen, Brassington Frances. Essentials of Marketing.- Longman, 2007.