



NEWSletter

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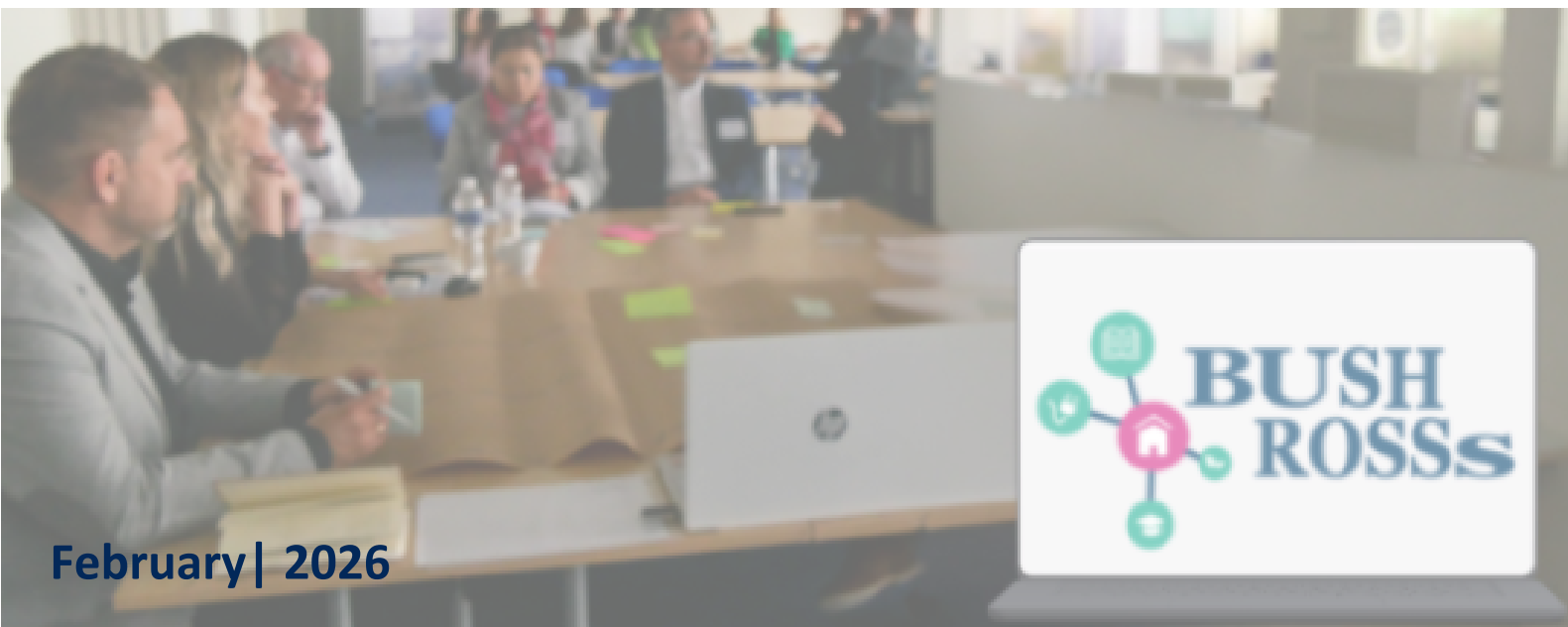


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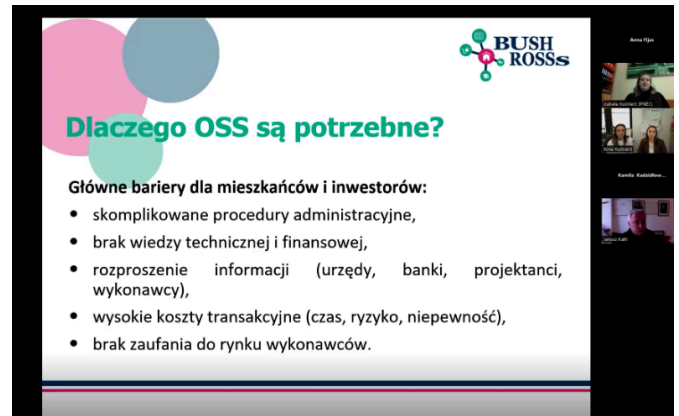
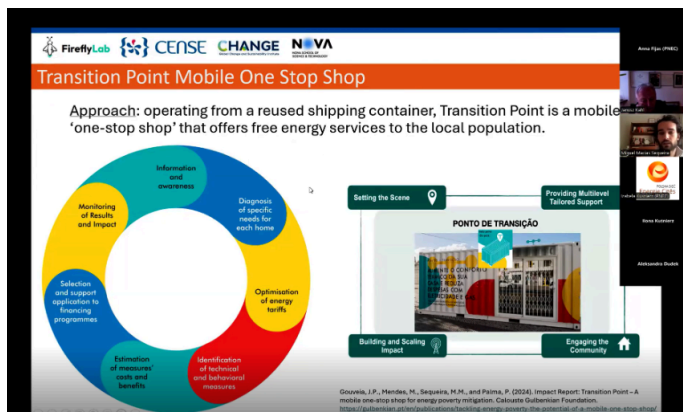
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BUSHROSS SEMINAR IN POLAND



The dissemination seminar was held online on 28 January 2026 in the framework of the event “Together for Better Homes: Support Centres & Community Engagement”. The webinar was organized as part of the European Climate Pact and the BUSHROSS, CETAC, and OUR-CEE projects.

The event highlighted the importance of trust, clear communication and practical support, focusing on One Stop Shops as tools to guide households through energy efficiency and renewable energy measures. Speakers from Poland, Portugal, and local municipalities shared examples of successful models, including OSS hubs, mobile energy services, and public building modernisation projects. Participants also took part in interactive workshops addressing barriers to effective communication and strategies to turn climate awareness into concrete local actions. The seminar demonstrated that engaging residents is a collaborative effort requiring strong local partnerships, tangible benefits, and consistent communication.

BUSHROSS EVENT IN BULGARIA



On 27 November 2025, BUSHROSS was presented at the “Cities in Transition: Strategic Vision, Building Renovation, Energy Communities and New Skills” event, part of the XIX Conference of the Association of Bulgarian Energy Agencies. The session focused on training specialists in energy efficiency and renewable energy in buildings.

BUSHROSS’s modular training programme for upskilling experts at One-Stop-Shops for home renovation was presented, covering expert profiles, training modules, certification schemes, and innovative methods such as online courses and serious games. The session concluded with a discussion on how participants could benefit from the training and upskilling opportunities offered.

BUSHROSSS EXPERTS MEETING



**BUSHROSS International
Advisory Board Meeting**

Project Introduction

Dr Pádraig Lyons
International Energy Research Centre – Tyndall National Institute
22 January 2026



Co-funded by the European Union

IERC International Energy Research Centre

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Graduate Institute ZEMK

ZMK

The first BUSHROSS Advisory Board meeting was held online on 22 January 2026. The meeting began with a presentation of the BUSHROSS project, followed by updates on the work packages, which cover the main areas of project activities.

A Q&A session followed, focusing on the alignment of training materials with local needs, adaptation to national contexts, and the role of Advisory Board members. Discussions emphasized how project activities are informed by research on existing One Stop Shop practices and national training needs, ensuring their relevance and practical applicability. Advisory Board members were reminded that their role is to provide strategic guidance and ensure alignment with national and European One Stop Shop initiatives, rather than to conduct technical reviews.

The meeting concluded successfully, setting the stage for ongoing collaboration and strategic input from the Advisory Board.

Meet our partners

THE CHAMBER OF INSTALLATION SPECIALISTS IN BULGARIA (CISB)



Established in 1995 in Plovdiv, the Chamber of Installation Specialists in Bulgaria (CISB) is a national branch organization of individuals and companies working in the field of heating, ventilation, air conditioning, refrigeration, electrical engineering and automation, water supply and sewerage, gasification, energy saving technologies, energy efficiency, renewable energy sources and environmental protection. CISB has been working on many EU-funded projects. CISB maintains a Professional Register of Installers, in which Bulgarian and foreign natural persons and legal entity carrying out installation activities on sites in the country and abroad are registered. The Chamber operates a Vocational Training Centre licensed by the National Agency for Vocational Education and Training. CISB is a member of GCP-Europe, and BCCI.

CENTRE FOR RENEWABLE ENERGY SOURCES AND SAVING (CRES)



ΚΑΠΕ
CRES

The Centre for Renewable Energy Sources and Saving (CRES) was founded in 1987 is a public entity, supervised by the Ministry of Environment and Energy and has financial and administrative independence. It acts -by Law- as an advisor to the Greek State, leading energy planning and policy for RES, RUE, and ES. It employs a staff of almost 160 persons, including 100 highly qualified engineers and scientists, and promotes technological applications in energy both nationally and internationally. CRES also holds the role of an Energy Research & Technological Centre, carrying out applied research on new energy technologies and energy efficiency technologies/applications, providing energy planning studies, policy analysis, and supporting the market adoption of green energy solutions. Over the years CRES have participated in more than 600 European, national and international projects and have developed co-operation with numerous public and private organisations, at a national, European and international levels.

Meet our project team from The Chamber of Installation Specialists in Bulgaria (CISB)

ADELINA STANIMIROVA - MANAGING DIRECTOR



Adelina Stanimirova graduated from the University of Food Technologies, majoring in 'Machines and equipment in the food industry', with a post-graduate degree in Business Management from the University of National and World Economy. Managing Director of CISB since 2004. In charge of the whole activity of the Chamber and the implementation of the resolutions of the Managing Board. She has participated in the different EU funded projects: Euroino, Energoeffect, Sintra, Siret, HeatPump, Optigas II, GSS-VET, EEMS4SMEs, KNOWnNEBs, VET4SEB, NS4nZEBs, BUSHROSSs, HeatInvest. She liaises with representatives of the local and state administration. She is member of the "European Programs" Committee at the Chamber of Employers and Industrialists in Bulgaria, and the Employment Committee at Plovdiv Regional Council.

NINA NIKOLOVA - DIRECTOR OF THE VOCATIONAL TRAINING CENTRE

Nina Niklova graduated from 'St. Kliment Ohridski' University of Sofia, majoring in English Language and Literature, with a postgraduate degree in Business Leadership from B.I.L.T. As Director of the Vocational Training Centre, she is responsible for all the activities of the centre – organizing various courses for trainers and trainees, as well as in many awareness-raising campaigns organized by CISB. She has participated in different EU-funded projects - HeatPump, Optigas II, GSS-VET, EEMS4SMEs, KNOWnNEBs, VET4SEB, NS4nZEBs, BUSHROSSs, HeatInvest, related to energy efficiency and the establishment of educational platforms in the field of energy efficiency.



Meet our project team from The Centre for Renewable Energy Sources and Saving (CRES)

GEORGIA VEZIRYIANNI - PROJECT MANAGER



Georgia Veziryianni is a Physicist with a MSc in Environmental Physics. During the last 20 years she is a member of CRES' Training Department's, having as main activities the active involvement in EU Funded Projects, participating to and coordinating the implementation of programs related to the training in the RES and/or RUE issues of various professionals and target groups, aiming at increasing public awareness on climate change, RES, energy efficiency and energy transition. She holds proven experience in the elaboration of reports, studies and market requirement analyses, as well as in the elaboration of the training tools (Guides, etc.). Georgia is the coordinator of the "LIFE21-CET-BUILDSKILLS-BUS-REGROUP" and "ERASMUS-EDU-2024-POL-EXP-VET STAR Girls". Specialization areas: workforce skills in the building sector, gender gap, etc.

EFI MAVROU- PROJECT ASSISTANT

Efi Mavrou is an Environmental Scientist specializing in Environmental Education and Skills, with extensive experience in implementing EU-funded clean energy projects. She has been working with CRES' Training Department since 2009, contributing to reports and studies, developing educational material, training courses and seminars, organizing dissemination events, and building stakeholder networks. She holds an MSc, a Postgraduate Diploma in Counselling and Orientation, and is a Certified Adult Trainer and member of the National Trainers Registry.



VASSILIKI PAPADOPOULOU - SENIOR EXPERT



Vassiliki Papadopoulou is an energy mechanical engineer and has led and participated in national, European, and international programmes aimed at promoting and transferring energy technologies and policies. Her main work: designing and implementing campaigns, organizing conferences, production of publications, and execution of market studies in the fields of RES and EE. Since 1995, she has been actively involved in exploring behavioural aspects of energy use. Currently, she serves as Communication Manager for all CRES projects under the National Recovery and Resilience Facility (NRSF). In addition, she is the Coordinator of the SMAFIN Expanded Project, President of the EEFIN Coalition National Hub, and Head of the Energy Efficiency Working Group of the EnR network.

GOOD PRACTICES ACROSS EUROPE

Across Europe, **One Stop Shops** are assisting people to make their homes warmer, more energy-efficient, and easier to manage. These centres bring together advice, practical support, and funding guidance all in one place, making renovation projects less overwhelming for homeowners. From Hungary, Estonia to Portugal, Poland, and Latvia, OSS initiatives show how local collaboration, expert guidance, and hands-on support can turn complex energy upgrades into something achievable and even community-building.

HUNGARY

RenoPont is a national one-stop shop initiative operated by the Hungarian Energy Efficiency Institute (an NGO) to support homeowners with energy-efficient renovations. Established under the EU-funded RENOHUBH2020 project, it has been active since 2019 and launched its first physical office and online platform in 2021. RenoPont provides free consultancy services (online and in person), professional energy audits, guidance on financing options, and recommendations for qualified renovation professionals. With nationwide coverage, over three years of activity, and more than 600 homeowners supported, RenoPont represents a good practice example of an integrated renovation support service in Hungary.



You can read more [here](#)

PORTUGAL

The Transition Point One-Stop-Shop in Portugal supports households especially energy-poor families by improving energy literacy and providing practical guidance on energy efficiency, thermal comfort, and cost reduction. Operating as a free, open walk-in service, it engaged over 500 visitors, supported access to public renovation funding, and delivered free home energy audits. By involving local authorities, NGOs, and trained “Transition Agents,” the initiative strengthened local capacity and contributed to community empowerment and green job creation.

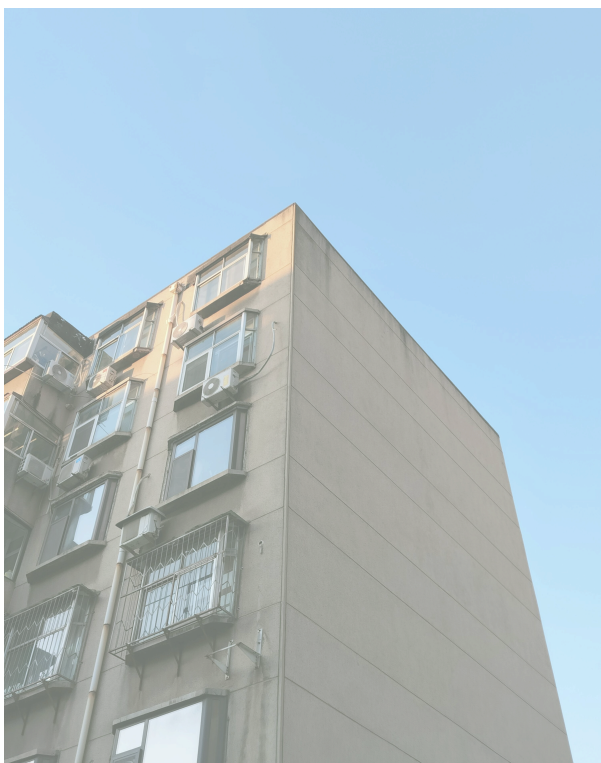
You can read more [here](#)



ESTONIA

In Estonia’s Võrumaa region, a regional One-Stop-Shop (OSS) was established to support homeowners and housing associations in building renovation. Developed by the Võrumaa Development Centre with support from the RenoWave project (Interreg Baltic Sea Region), the OSS addresses aging buildings, rising energy costs, and complex renovation processes.

The OSS provides integrated advisory services, including legal and financial guidance, support in accessing public funding, and assistance in selecting suitable technical solutions. Strong cooperation among local stakeholders enhances efficiency, while the scalable model has gained national recognition as a good practice in residential building renovation.

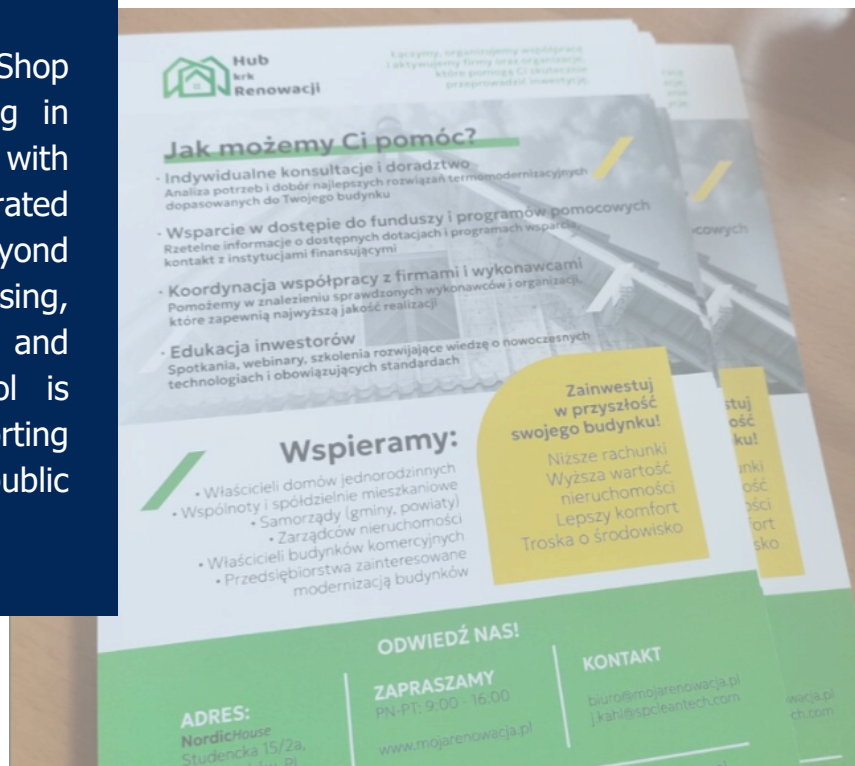


You can read more [here](#)

POLAND

OSS krk HubRenowacji is the first One Stop Shop for building renovation in Poland. Operating in southern Poland and covering three regions with over 12 million inhabitants, it provides integrated support for residential renovations. Beyond technical advice, it focuses on awareness raising, knowledge sharing, local energy strategies, and promoting innovative solutions. A key tool is mojarenowacja.pl, a municipal platform supporting thermal upgrades of residential and public buildings.

You can read more [here](#)



You can read more [here](#)

LATVIA

The Vidzemes EnergoGids is a regional One-Stop-Shop operating in 11 municipalities in Latvia's Vidzeme region, supporting apartment owners, housing managers and municipalities in renovating multi-apartment buildings. Established within the RenoWave project, it provides free, personalised guidance on technical, financial and organisational aspects of renovation. Through consultations, pilot projects and awareness campaigns such as thermal imaging showing energy losses the OSS helps residents gain confidence, start dialogue and take concrete steps toward energy-efficient building renovation.

BEHIND THE SCENES OF THE PROJECT

WE'RE GIVING YOU A SNEAK PEEK OF OUR UPCOMING TRAINING MODULES

The collected results from round tables highlighted the need for a holistic approach and reviewing home renovation as an integrated process with multifaceted citizen support. Therefore, at BUSHROSSs, we focus on developing training programmes that will fill identified competency gaps. We are working on six training modules, the content of which is tailored to the perspectives of specific professional groups:



**TECHNICAL
EXPERTS**



**LEGAL
ADVISORS**



ECONOMISTS



**SOCIAL
WORKERS**

Each module takes into account the specific nature of their roles, competences and challenges, ensuring a consistent, interdisciplinary approach to organisational, legal, economic and social issues related to the functioning of One Stop Shops.

The implementation of the BUSHROSSs project will contribute to strengthening the competencies of key actors in the building renovation process and, as a result, to increasing the pace and quality of renovation of the building stock.